Customer feedback survey offer

CMC Markets UK plc

January 2018

Investing in leveraged products carries a high level of risk to your capital as prices may move rapidly against you. You could lose all of your investment, therefore invest only what you can afford to lose. These products may not be suitable for all clients therefore ensure you understand the risks and seek independent advice.

Terms and Conditions

- Capitalised terms used but not defined in these terms have the meaning given to them in the CMC Markets UK plc Terms of Business (the "Terms"). References to the Terms below shall be construed accordingly. Except as may be varied below, the Terms apply to this offer. References to 'CMC Markets' is to CMC Markets UK plc.
- 2. CMC Markets has designed a customer feedback survey to garner customer feedback on the CMC Start mobile app (the "Survey"). Subject to the terms set out below, if a participant successfully completes the Survey, CMC Markets will credit a live account opened in the participant's name with £100, which may be withdrawn at any time (the "Credit").
- 3. The Credit should not form the basis of any decisions made in relation to potential CFD Margin Trades or Account activity.
- 4. Submission of the Survey will be deemed to constitute full and unconditional acceptance of these terms which you should read carefully.

Conditions of Eligibility

- 5. In order to qualify for the Credit, the following conditions must be met:
 - (a) a participant must be over 18 years old and resident in the UK;
 - (b) a participant must hold a demo CMC Start Account;
 - (c) a participant must complete the Survey in full, answering all questions in the Survey ensuring that responses are an accurate and constructive reflection of their views; and
 - (d) a participant must apply to open a live CMC Start Account during the process of completing the Survey.
- 6. CMC Markets' decision in relation to whether a participant has met the above conditions will be final.
- 7. A participant can only complete the Survey once and, if they meet the conditions in paragraph 5 above, a participant will only be entitled to receive the Credit once.

The Credit payment

8. If the conditions set out in paragraph 5 above are met, the Credit will be added to the participant's live CMC Start Account either (a) within 1 day of submitting the Survey provided that the live CMC Start Account has been opened by CMC Markets or (b), if the live CMC Start Account has not been opened by CMC Markets within 1 day of submitting the Survey, once the live CMC Start Account has been opened. However, there may be occasions where it takes longer to process the Credit

- payment. CMC Markets will not be liable for any (direct or indirect) loss caused by any delay in payment. Payments shall be made in GBP.
- 9. The Credit payment does not represent a commitment to make further payments in the future.
- 10. The Credit payment must only be used for personal and non-commercial purposes. CMC Markets reserves the right to refuse to pay the Credit payment to a participant.
- 11. CMC Markets will not be liable to a participant in relation to the Credit payment (including for any losses arising as a result of use of the Credit payment) and the provisions of clause 7.3 of the Terms shall apply to these terms as if set out here in full.
- 12. The Credit payment is subject to, and contingent upon, a participant's compliance with these terms and the Terms. In addition to any other rights and remedies available to CMC Markets, in the case of any breach or suspected breach of the Terms in relation to an Account, CMC Markets is entitled to deem such account ineligible for the Credit payment.

General

- 13. CMC Markets' employees and members of their households are not eligible to participate in this offer.
- 14. CMC Markets reserves the right to amend, withdraw or restrict this offer at any time without notice.
- 15. All participants who complete the Survey agree that CMC Markets can use the participants' responses to the Survey to improve CMC Markets' website, trading platforms and services.
- 16. These terms (including non-contractual disputes or claims) are subject to English law and the exclusive jurisdiction of the English courts.