

Senior Project Manager (Business Change)

Department: Technology Development
Reporting to: Head of Business Change - UK and Europe

Since launching in 1989, CMC Markets has become one of the world's leading online CFD and financial spread betting providers, with nearly 66.8 million trades executed annually across Europe, Asia Pacific and North America.

CMC Markets' success is founded on its ability to deliver a wide range of trading products to customers, from single equities to indices, currencies and commodities. This means our clients don't need to go to a forex broker, futures broker or a commodities broker to trade these different instruments, they can trade them all through one trading platform. CMC Markets has pioneered the development of online trading in markets around the world to become a world leading spread betting and CFD provider.

ROLE AND RESPONSIBILITIES

- Work alongside the Head of Business Functions and Head of Business Change - UK and Europe to deliver end-to-end strategic business projects requiring coordination from numerous business areas to achieve a common business objective
- Proactively manage risks and issues and agree suitable mitigation or corrective actions as needed
- Proactively manage project dependencies to ensure the overall project timeline remains on track
- Identify gaps or overlaps in projects and negotiate scope adjustments not only with the corresponding project managers but also with executives and sponsors.
- Identify gaps in business processes and suggest correction strategies
- Resource planning and forecasting
- Excellent oral and written communications skills and experience interacting with both business and IT individuals at all levels especially the executive level
- Maintain personal/professional development to meet the changing demands of the role, including all relevant regulatory and legislative training
- When dealing with all customers, clients or colleagues ensure that we provide a clear, fair and consistent high quality service that presents a professional and positive image of CMC Markets
- Take all reasonable steps to ensure appropriate confidentiality
- Undertake such other duties, training and/or hours of work as may be reasonably required and which are consistent with the general level of responsibility of this role

KEY SKILLS AND EXPERIENCE

- An experienced Project Manager with track record of managing multi - disciplined complex projects
- Strong stakeholder management skills

- Experience in working in regulated environments
- Proactive in resolving business problems, making decisions and identifying priorities
- Advanced communication, problem solving, negotiation, conflict resolution skills
- Self-motivated with the ability to adapt to change and competing demands
- Able to work effectively with minimal supervision, taking ownership of tasks large and small
- Attention to details
- Flexible and adaptable approach to change
- Good understanding of project management methodologies
- Previous experience as a Project Manager, Delivery Manager or Change Manager

CMC Markets is an equal opportunities employer and positively encourages applications from suitably qualified and eligible candidates regardless of gender, sexual orientation, marital or civil partner status, gender reassignment, race, colour, nationality, ethnic or national origin, religion or belief, disability or age.

KEY OBJECTIVES/KPIS

- TBC upon commencement of employment

COMPETENCIES

- Communication
- Team work
- Customer focus
- Resilience and adaptability
- Problem solving
- Conflict resolution

The Company reserves the right to review, alter and amend job descriptions from time to time in line with business requirements.

Job Holder Name: _____

Manager Name: _____

Job Holder Signature: _____

Manager Signature: _____

Date: _____

Date: _____