CMC375 - Servers and Storage Engineer (Linux)

Department: IT Production
Reporting to: Servers and Storage Manager

Since launching in 1989, CMC Markets has become one of the world's leading online CFD and financial spread betting providers, with nearly 66.8 million trades executed annually across Europe, Asia Pacific and North America.

CMC Markets' success is founded on its ability to deliver a wide range of trading products to customers, from single equities to indices, currencies and commodities. This means our clients don't need to go to a forex broker, futures broker or a commodities broker to trade these different instruments, they can trade them all through one trading platform. CMC Markets has pioneered the development of online trading in markets around the world to become a world leading spread betting and CFD provider.

ROLE AND RESPONSIBILITIES
• To ensure availability, security, performance and manageability for all Linux, Servers and Storage areas;   • Provide expert assistance to other teams to meet business requirements;   • Investigation, troubleshooting and resolution of in-depth technical issues;   • Manage BAU workload of service requests, problems, incidents and changes;   • Produce and maintain repeatable secure configurations and monitor compliance;   • Actively work to maintain and improve the IT Infrastructure environment through projects and initiatives;   • Increase process efficiency through automation and standardisation;   • Provide regular communication to management regarding system availability, capacity and performance, operational issues and planned works;   • Produce and maintain appropriate documentation and conduct handovers for operational support;   • Maintain personal/professional development to meet the changing demands of the role, including all relevant regulatory and legislative training;   • When dealing with all customers, clients or colleagues ensure that we provide a clear, fair and consistent high quality service that presents a professional and positive image of CMC Markets;   • Take all reasonable steps to ensure appropriate confidentiality;   • Undertake such other duties, training and/or hours of work as may be reasonably required and which are consistent with the general level of responsibility of this role.

KEY SKILLS AND EXPERIENCE

- Enterprise scale expertise of Redhat Linux System Administration;
- Expertise with managing server hardware for example HPE servers, blades, Virtual Connect and Oneview;
- VMware vSphere;
- Automation technologies, for example Ansible, Red Hat Satellite;
- Enterprise storage technologies, ideally 3PAR, S3 / Cloudian (on Premise);
- File serving (NFS/CIFS/FTP);
- Brocade SAN;
- Protocol experience of DNS, HTTP/S;
- F5 Load Balancing (GTM/LTM);
- Experience of Windows Server OS would be beneficial;
- Experience of Microsoft Active Directory would be beneficial.

CMC Markets is an equal opportunities employer and positively encourages applications from suitably qualified and eligible candidates regardless of gender, sexual orientation, marital or civil partner status, gender reassignment, race, colour, nationality, ethnic or national origin, religion or belief, disability or age.

KEY OBJECTIVES/KPIS

- As per performance review.

COMPETENCIES

- Communication
- Team work
- Customer focus
- Resilience and adaptability
- Problem solving

The Company reserves the right to review, alter and amend job descriptions from time to time in line with business requirements.

Job Holder Name: _____

Job Holder Signature: _____

Date: _____